

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

PROGRAM ADMINISTRATION

Alliant Insurance Services, Inc.
 2180 Harvard Street Ste 460
 Sacramento, CA 95815
 Main: (916) 643-2700 Fax: (916) 643-2750
www.Alliant.com

SUBJECT	MAIN CONTACT	PHONE	EMAIL
JPA MANAGEMENT ISSUES –coverage questions, quotations, new members, development of shared risk program coverage agreements, RFPs for actuarial services, actuary liaison, excess insurance/additional coverage marketing (Crime coverage, etc.), program development; program budget/funding, financial analysis, coordination w/financial auditor/JPA accountant	Marcus Beverly	(916) 643-2704 (916) 660-2725 (cell)	Marcus.Beverly@alliant.com
	Conor Boughey	(415) 403-1411	cboughey@alliant.com
	Michelle Minnick	(916) 643-2715	Michelle.Minnick@alliant.com
JPA ADMINISTRATIVE ISSUES – meeting agendas; minutes; development/maintenance of governing documents, development/interpretation of policies & procedures, JPA state compliance, Form 700, changes in Board members, website maintenance.	Michelle Minnick Marcus Beverly		
COVERAGE / RISK MANAGEMENT ISSUES – <ul style="list-style-type: none"> ➤ Certificates of coverage, additions/deletions of coverage’s, special events liability coverage, automobile identification cards, auto/mobile equipment physical damage programs ➤ Coverage questions, quotations, new members, development of shared risk program coverage agreements, RFPs for actuarial services, actuary liaison, excess insurance/additional coverage marketing (Crime coverage, etc.), program development ➤ Insurance Requirements in Contracts (IRIC), hold harmless agreements, indemnification clauses, safety program planning, RFPs for JPA services & audits, third party contract review 	Michelle Minnick Marcus Beverly		

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

CLAIMS ADMINISTRATION
 Sedgwick
 P.O. Box 619079
 Roseville, CA 95678
 Main: (800) 922-5020 Fax: (866) 548-2637
www.sedgwick.com

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>CLAIMS ADMINISTRATION – questions regarding liability and Workers’ Compensation claims handling can be forwarded to York Risk Services Group</p> <p>Property Recovery Program This program is designed to recover damages from a third party when a member has incurred a loss caused by a third party who was determined to be liable.</p> <p style="text-align: center;"><u>Liability Claims</u></p> <p style="text-align: center;"><u>Workers’ Compensation Claims</u></p> <p style="text-align: center;"><u>Subrogation</u></p>	<p style="text-align: center;">Summer Simpson, Senior Manager Property & Casualty Adjuster</p> <p style="text-align: center;">Shawn Millar, Property & Casualty Adjuster</p> <p style="text-align: center;">Alex Davis, Property & Casualty Adjuster</p> <p style="text-align: center;">Ariel Leonhard, Claims Examiner</p> <p style="text-align: center;">John Peshkoff, Senior Claims Manager</p> <p style="text-align: center;">Alicia Veloz, Senior Claims Examiner</p> <p style="text-align: center;">Jill Petrarca, Senior Manager Property & Casualty Adjuster</p>	<p style="text-align: center;">(916) 746-6332</p> <p style="text-align: center;">C:530-210-4910</p> <p style="text-align: center;">(925) 349-3890</p> <p style="text-align: center;">(916) 960-0974</p> <p style="text-align: center;">(916) 960-0956</p> <p style="text-align: center;">(916) 960-0982</p> <p style="text-align: center;">(916) 746-8849</p>	<p style="text-align: center;">summer.simpson@sedgwick.com</p> <p style="text-align: center;">shawn.millar@sedgwick.com</p> <p style="text-align: center;">alex.davis@sedgwick.com</p> <p style="text-align: center;">ariel.leonhard@sedgwick.com</p> <p style="text-align: center;">john.peshkoff@sedgwick.com</p> <p style="text-align: center;">alicia.veloz@sedgwick.com</p> <p style="text-align: center;">jill.petrarca@sedgwick.com</p>
<p>ADMINISTRATIVE ISSUES - annual contracts for services, IT issues, reports, service issues</p> <p>COMPUTER SERVICES, TRUST ACCOUNT SERVICES – loss runs, special reports, check registers, bank reconciliations</p>	<p style="text-align: center;">Dori Zumwalt, Account Executive, Client Services</p> <p style="text-align: center;">Kelly Stewart, Vice President Property and Casualty Claims</p>	<p style="text-align: center;">(916) 960-1017</p> <p style="text-align: center;">(714) 620-1302</p>	<p style="text-align: center;">dorienne.zumwalt@sedgwick.com</p> <p style="text-align: center;">kelly.stewart@sedgwick.com</p>

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

CLAIM REPORTING AND TRIAGE SERVICES

Company Nurse Injury Hotline

Main: (888) 817-9282

<https://companynurse.com/>

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>CLAIM REPORTING AND TRIAGE SERVICES –Company Nurse strives to streamline injury reporting and reduce injury reporting lag time and overall cost</p> <ul style="list-style-type: none"> • Quick, easy, cost efficient way to immediately report workplace injuries • 24/7 Nurse Triage Hotline 1-888-545-9154 (Please ensure to use the city code specific to your member) 	<p>Chris Park, Account Executive</p>	<p>(480) 717-6842</p>	<p>service@companynurse.com</p>

ACCOUNTING SERVICES

Gilbert Associates, Inc.

Main: (916) 646-6464 Fax: (916) 929-6836

www.gilbertcpa.com

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>ACCOUNTING SERVICES – any questions regarding accounting, accounts payable, invoicing, and checks can be forwarded to Gilbert Associates</p>	<p style="text-align: center;">Kevin Wong</p> <p style="text-align: center;">Jennifer Zraick</p>	<p>(916) 646-6464</p>	<p>kswong@gilbertcpa.com</p> <p>JZraick@gilbertcpa.com</p>

POLICE AND FIRE RISK MANAGEMENT SERVICES

Lexipol

Main: (949) 484-4444 Fax: (949) 484-4443

<http://www.lexipol.com/>

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>POLICE RISK MANAGEMENT SERVICES – Lexipol helps to review members’ Police and Fire Risk Management policies and offers state-specific policy manuals that are integrated with scenario-based daily training on high-risk, low frequency events</p>	<p>Dale Cephers, West Region Market Development Executive</p> <p>Sarah Graham, Marketing Campaign Manager</p>	<p>(469) 731-4685</p> <p>(949) 325-1237</p>	<p>dcephers@lexipol.com</p> <p>sgraham@lexipol.com</p>

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

ERMA POOL ADMINISTRATION/EXCESS PARTNER

Main: (800) 541-4591 Fax: (916) 244-1199

<http://www.ermajpa.org/>

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>ERMA – provides loss prevention services designed to minimize employment practices liability (EPL) exposure of members</p> <p style="text-align: right;">Board Member - Roger Carroll</p> <p style="text-align: right;">Alternate – Wendy Howard</p> <p>Services Offered</p> <ul style="list-style-type: none"> • Employee Reporting line • Attorney Hotline • Employment Practices Training 	<p>Jennifer Jobe, Executive Director</p> <p>Mona Hedin, Analyst & Training Coordinator</p>	<p>(916) 652-1840</p> <p>(530) 275-7427</p> <p>(916) 244-1141</p> <p>(916) 290-4645</p>	<p>info@ermajpa.org</p> <p>rcarroll@loomis.ca.gov</p> <p>whoward@cityofshastalake.org</p> <p>jennifer.jobe@sedgwick.com</p> <p>mona.hedin@sedgwick.com</p>

LAWCX POOL ADMINISTRATION/EXCESS PARTNER

Main: (800) 541-4591 Fax: (916) 244-1199

<http://www.lawcx.org/>

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>LAWCX – Provides Excess Workers’ Compensation coverage and additional training resources</p> <p style="text-align: right;">Board Member – Wes Heathcock</p> <p style="text-align: right;">Alternate - Roger Carroll</p> <p>Online Risk Control Services</p> <ul style="list-style-type: none"> • Employees can access online training courses by registering online at www.lawcx.org. • Video/Webinars – There are over 300 Training videos and over 30 recorded webinars available. Live Webinars are also available • Training Tools – Sample Training Matrices, Safety Communications, Safe Practices Guidelines • Programs/Forms Comprehensive Sample Programs with implementation guides and Sample Forms • Blog – Timely and informational reports from Risk Control Experts • Can you Risk It? Liability Exposures- real questions from actual members are answered 	<p>Jim Elledge, Executive Director</p> <p>Tammy Vitali, Workers’ Compensation Program Manager</p> <p>Terrie Norris, Risk Control Services Manager</p> <p>Kim Sackett, Board Secretary & Analyst</p>	<p>(530) 346-2313</p> <p>(916) 652-1840</p> <p>(916) 244-1124</p> <p>(916) 244-1114</p> <p>(916) 290-4655</p> <p>(916) 290-4601</p>	<p>wes.heathcock@colfax-ca.gov</p> <p>rcarroll@loomis.ca.gov</p> <p>jim.elledge@sedgwick.com</p> <p>tammy.vitali@sedgwick.com</p> <p>terrie.norris@sedgwick.com</p> <p>kim.sackett@sedgwick.com</p>

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

CJPRMA POOL ADMINISTRATION/EXCESS PARTNER

Main: (925) 837-0667 Fax: (925) 290-1543

<http://www.cjprma.org/>

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>CJPRMA – Provides Excess Liability coverage and additional training resources</p> <p style="text-align: center;">Board Member - Roger Carroll</p> <p style="text-align: center;">Alternate - John Duckett</p> <p>Services Offered</p> <ul style="list-style-type: none"> • Five annual regional training workshops throughout California-previous years topics include Contractual Risk Transfer, Police Liability, Parks and Recreation Liability, and Sidewalk Liability Controls. • Two to four training sessions per year available at no charge. Topics include: police liability, tort issues, streets and sidewalks, contractual liability, employment practices • Personal assistance available to review contracts and to help look at any risk related issues (Contact Tony Giles General Manager or Marinda Griese) <p>**Services offered at an additional cost**</p> <ul style="list-style-type: none"> • Certificates of Insurance tracking through Risk Console (cost for each user is \$100/year) • Pins Advantage (alternative to Risk Console) is available to all members at a reduced rate is provided on a month to month basis and can be canceled at any time. 	<p style="text-align: center;">Marinda Griese, Claim Administrator</p> <p style="text-align: center;">Tony Giles, General Manager</p>	<p style="text-align: center;">(916) 652-1840</p> <p style="text-align: center;">(530) 275-7427</p> <p style="text-align: center;">(925) 290-1315</p> <p style="text-align: center;">(925) 290-1316</p>	<p style="text-align: center;">rcarroll@loomis.ca.gov</p> <p style="text-align: center;">jduckett@cityofshastalake.org</p> <p style="text-align: center;">marinda@cjprma.org</p> <p style="text-align: center;">tony@cjprma.org</p>

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

LOSS CONTROL SERVICES

DKF Solutions

Fax: (707) 647-7200

www.dkfsolutions.com

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>LOSS CONTROL SERVICES – DKF Solutions is the Loss Control Service Provider responsible for coordination for all Risk Management Training for SCORE. DKF has completed Risk Assessments for all members and is currently working on the approved Risk Control Plans for SCORE.</p> <p>Services available to all SCORE members Maintenance Training & Sewer Management Plans Phone and email hotline (contact David Patzer) On-Site Visit with Biomechanics Training & Review of Operations/Current Practices Online Training: Employees can access online training courses by going to: www.mysafetyofficer.com/employeetraining and entering the username “employee” and password “safety” which will grant access to the following training:</p> <ul style="list-style-type: none"> • Interactive Training: Free self-paced web training modules which include quiz questions are available to help facilitate knowledge about different topics ranging from Bloodborne Pathogens to Respiratory Protection. * requires Adobe Flash software • Tailgate Training: Free downloadable tailgate training materials covering topics from Aerial Lift Safety to Zoonotics • Webinar archive: access to one-hour webinars in your web browser covering topics ranging from Bloodborne Pathogens Regulations to SSO Volume Estimation * requires Adobe Flash software • ***NOTE: Monthly news update with a different article each month at http://www.dkfsolutions.com/blog/ 	<p style="text-align: center;">David Patzer</p> <p style="text-align: center;">John Balestrini</p> <p style="text-align: center;">Katie Frassinelli</p>	<p style="text-align: center;">(707) 373-9709</p> <p style="text-align: center;">(916) 532-5802</p>	<p style="text-align: center;">dpatzer@dkfsolutions.com</p> <p style="text-align: center;">john@dkfsolutions.com</p> <p style="text-align: center;">Kfrassinelli@dkfsolutions.com</p>

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

EMPLOYEE ASSISTANCE PROGRAM ACI Specialty Benefits Corporation Main: (800) 932-0034 Fax: (858) 452-7819 www.acieap.com			
SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>EMPLOYEE ASSISTANCE PROGRAM - EAP provides 24 hour/365 day assistance to employees and their family members who can receive up to three counseling visits per year by contacting 1-800-932-0034 or by visiting the following website http://score.acieap.com</p> <ul style="list-style-type: none"> Each city has 4 hours per year for On-Site Employee Orientations, Manager & Supervisor Trainings, and Lunch ‘n Learn Seminars Per City per year <i>Unlimited</i> Critical Incident Stress Management (CISM) Telephonic Consultation for Crisis response Each city has 1 On-Site Critical Incident Stress Debriefing (CISD) per year for Crisis response Legal and Financial Hardship Services- Employees and their family members have limited access to telephonic legal and financial hardship services (first 60 minutes are free and if they retain the attorney then additional time is offered at a discounted rate) <p>**Services offered at an additional cost**</p> <ul style="list-style-type: none"> Wellness Resources The Core Platform wellness program is available to employees which includes workshops, personalized meal and exercise plans, articles about health, health logs, recipes, exercise tracker and log and blogs about wellness 	<p>Sasha Abrams</p>	<p>(858) 736-3976</p>	<p>sabrahms@acieap.com</p>

AQUATICS RISK MANAGEMENT Total Aquatic Management Main: (510) 523-3155 www.totalaquaticmanagement.webs.com			
SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<ul style="list-style-type: none"> Aquatic Safety services Certified Pool Operator (CPO) Trainings 	<p>Jim Wheeler</p>	<p>(510) 523-3155</p>	<p>jim@totalaquaticmanagement.com</p> <p style="text-align: right;">swimnjim@hotmail.com</p>

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

<p>TRAINING SERVICES Vector Solutions (formerly Target Solutions) Main: (800) 840-8048 Fax: (858) 487-8762 www.vectorsolutions.com app.targetolutions.com/score</p>			
SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>TRAINING SERVICES – a Web-based Safety Training Platform</p> <p>Services Offered</p> <ul style="list-style-type: none"> • OSHA Training Documentation • Online Video Library http://app.targetolutions.com/auth/index.cfm?action=login.showlogin&customerid=19258&customerpath=score • Policy Templates (IIPP examples, Bloodborne Pathogens, HAZWOPER, Emergency Response Plans) • Training Records management (i.e. Diplomas, Certificates of Completion) • Continuing Education Courses for Fire and Safety Personnel 	<p>Kelsey Ertz, Customer Success Manager</p>	<p>(858) 999-9078</p>	<p>kelsey.ertz@vectorsolutions.com</p>
<p>CONCRETE CUTTING Precision Concrete Cutting Main: (866) 792-8006 Fax: (650) 240-3866 www.dontgrind.com</p>			
SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>SIDEWALK TRIP HAZARD SERVICES</p> <p>Services Offered</p> <ul style="list-style-type: none"> • Sidewalk Asset Management • Surveying Sidewalk Infrastructure • Repairing Uneven Sidewalk Panels 	<p>Joseph Ortega</p> <p>Katrina Lynch</p>	<p>(650) 576-4303</p> <p>(916) 847-7346</p>	<p>jortega@DontGrind.com</p> <p>Klynch@dontgrind.com</p>
<p>JURASSIC PARLIMENT Main: (206) 542-8422 https://jurassicparliament.com</p>			
SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<p>Jurassic Parliament is a service that allows members to understand Roberts Rules of Order. The website offers free webinar trainings as well as free resources available for download.</p>	<p>Ann Macfarlane</p>	<p>(206) 542-8422</p>	<p>info@jurassicparliament.com</p>

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

LEAGUE OF CALIFORNIA CITIES
 Main: (916) 658-8200 Fax: (866) 593-2927
www.cacities.org

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<ul style="list-style-type: none"> The League of California Cities is an association of California city officials who work together to enhance their knowledge and skills, exchange information, and combine resources so that they may influence policy decisions that affect cities. 	Charles W. Anderson, Regional Public Affairs Manager	(916) 798-2231	canderson@cacities.org

OCCU-MED
 Main: (559) 435-2800
www.occu-med.com

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<ul style="list-style-type: none"> Pre-employment Medical Services Review of Pre-placement Medical Exams Job Analysis 	Bill Vogeler	(559) 435-2800, ext 101	bvogeler@occu-med.com

Back Safe
 Main: (800) 775-2225
www.backsafe.com

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
<ul style="list-style-type: none"> Office Ergonomic Evaluations (Virtual & In person) Remote Worker Ergonomic Evaluations 		(800) 775-2225	dennis@backsafe.com

SCORE RESOURCE CONTACT GUIDE

FY 2021/22

Industrial Emergency Council (IEC)

Main: (650) 508-9008

<https://iectraining.org/>

SERVICES OFFERED	MAIN CONTACT	PHONE	EMAIL
Training & consulting services to fire departments, public agencies, medical facilities, military branches, and private industry, including: <ul style="list-style-type: none">• Fire Supervision and Management• Rescue and Incident Management• Wildfire Risk Assessments	Mike Crandall	530-852-2641	mcrandall@iectraining.org